

Remote Area Medical – RAM® Donor Privacy & Security Policy

Remote Area Medical - RAM® is committed to respecting the privacy of its donors. RAM has developed this Donor Privacy & Security Policy to inform its donors of the use of their personal information, which is limited to the internal purposes of RAM outlined herein. This policy also provides RAM donors with the information on how to update their donor information or remove their name from RAM mailing lists.

RAM collects and maintains the following types of donor personal information:

- **Contact Information:** name, organization, complete mailing and/or physical address, phone number, email address.
- **Payment Information:** credit card number, expiration date, and billing information.
- **Requests to Receive Periodic Updates:** to individuals who request it, RAM sends periodic mailings and/or e-mails related to specific fundraising events or appeals, and newsletters.

RAM assures its donors that the identity of all donors will be kept confidential. RAM uses donor personal information to complete financial transactions, communicate with its donors, and update donors on newsworthy events. RAM protects all donor personal information it collects by storing it with cloud-based systems that are PCI and TLS compliant and by restricting access to the cloud-based systems. RAM will not sell, rent, lease, or otherwise share personal information of its donors to any other organizations.

For donations made using credit cards, the credit card numbers are used only for donation or payment processing and are not retained unless the donor has arranged for re-occurring donations, in which case the credit card information is stored in a cloud based system by RAM's donation processing vendor.

RAM does not intend to not send unwanted communication to its donors. Any donor wishing to be removed from the RAM mailing or contact list may contact RAM. Likewise, donors with comments or questions about the RAM Donor Privacy & Security Policy are invited to contact RAM. All such contact to RAM should be sent via email to RAM at development@ramusa.org or by calling RAM donor development at (865) 579-1530.