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About

Remote Area Medical

Remote Area Medical (RAM) is a major nonprofit provider of mobile medical clinics. Our mission is to prevent pain and alleviate suffering by providing free, quality healthcare to those in need. We do this by delivering free dental, vision, and medical services to underserved and uninsured individuals. Free pop-up clinics are hosted across the country, while Telehealth services are offered to Tennessee residents free of charge.

RAMUSA.ORG 865-579-1530 communications@ramusa.org



Master Logo



WINGS The wings of hope.

VOLUNTEER

R

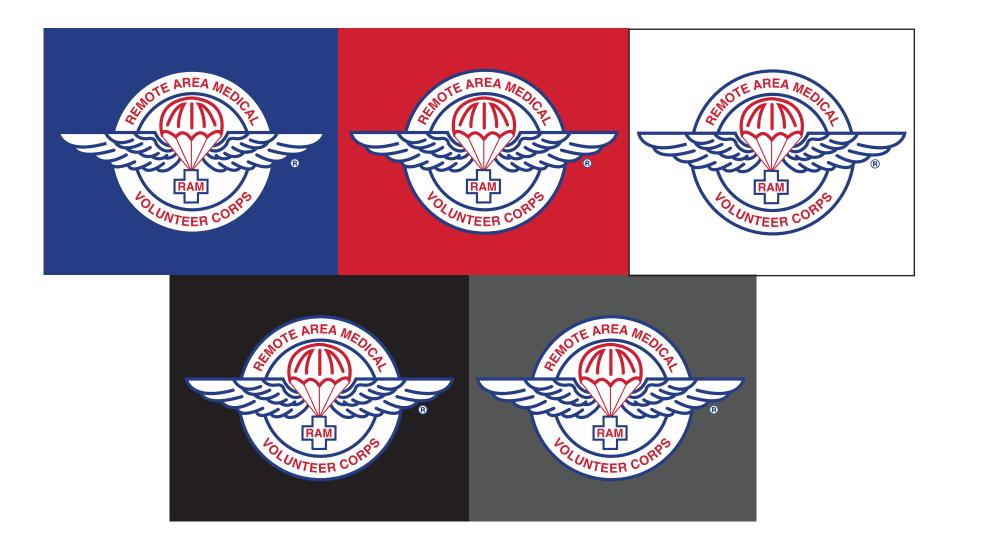
RAM relies heavily on volunteers to fulfill our mission.

Logo Variations

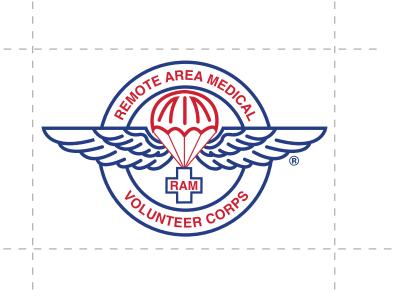


* Please do not display the logo on any other color than shown above. If you are working within a monochromatic framework, download the black or white version of our logo.

Logo Usage



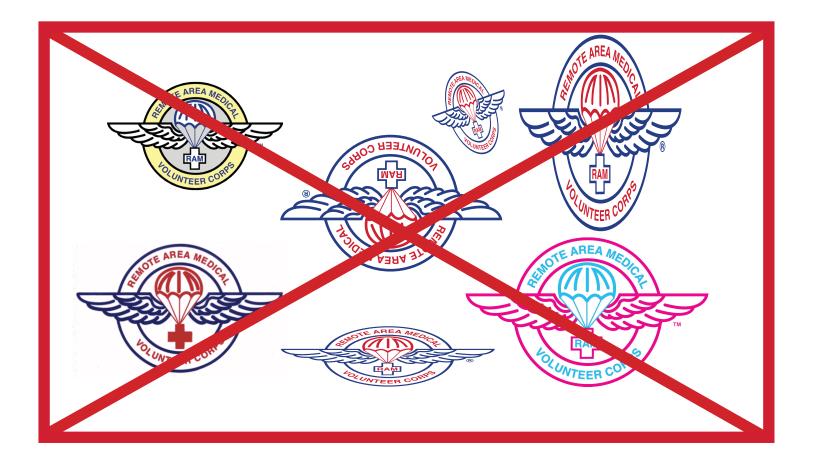
* The three color logos may only be presented on black, blue, red, gray, or white backgrounds. Any other color combinations must be approved by RAM headquarters prior to publishing.



* Allow ample space around the logo. No words, pictures, or other logos should overlap or cover the logo.

Incorrect Logo Usage

Please do not present the marks in a manner that suggests sponsorship or endorsement by RAM, unless approved by headquarters. Always use our official and unmodified RAM logo to represent RAM. Any color alterations of RAM logos must be approved by headquarters prior to publishing.



Do not:

- Change the color of the logo
- Rotate or change the direction of the logo
- Distort the logo
- Animate the logo
- Add special effects to the logo
- Place logo on busy background
- Create new logo using RAM's logo

* Any use of the official RAM logo must be approved by RAM Marketing prior to publishing. Any unauthorized use will be asked to be discarded.

Use speech bubbles or words around the logo

- Use older versions of the logo, previous logos, or any marks that may be confused with the brand

Usage

Stan Brock

The use of Stan Brock's name, image, likeness, words, and/or story is not authorized without prior written approval, which can be obtained by contacting the Remote Area Medical Marketing Department at communications@ramusa.org. A written request is needed at least two weeks in advance. The request must include the purpose for the use(s) and all details about how Stan Brock's name, image, likeness, words, and story will be used, including the time period in which such use will occur.

Remote Area Medical - RAM®

Proper use of our marks in your advertising and marketing materials can create a stronger and more direct connection with your audience. Please work within our guidelines when creating co-branded materials.

Do:

- Always capitalize the R, A and M in Remote Area Medical.
- Always use "Remote Area Medical" before referring to "RAM" alone.
- On the first use, display with a Circle R (®) when using the full company name.

Remote Area Medical[®]

Do not:

- positions.

 Refer to RAM before referring to Remote Area Medical. • Associate Remote Area Medical with any political or religious

 Use Remote Area Medical in a manner that suggests sponsorship or endorsement unless approved by headquarters.

Typography

Primary Font

Acumin Variable Concept

ABCDEFGHIJKLMNOPQRSTUVW

abcdefghijklmnopqrstuvw

1234567890!@#\$%&*()+=":?><

*If Acumin Variable Concept is unavailable "San Serif" fonts, such as Arial, are acceptable. Regular

To prevent pain and alleviate suffering by providing free, quality healthcare to those in need.

Italic

To prevent pain and alleviate suffering by providing free, quality healthcare to those in need.

Bold

To prevent pain and alleviate suffering by providing free, quality healthcare to those in need.

RAM[®] Style Guide

Secondary Typography

Secondary Font

Times New Roman

ABCDEFGHIJKLMNOPQRSTUVW abcdefghijklmnopqrstuvw 1234567890!@#\$%^&*()_+=":?><

Regular

To prevent pain and alleviate suffering by providing free, quality healthcare to those in need.

Italic

To prevent pain and alleviate suffering by providing free, quality healthcare to those in need.

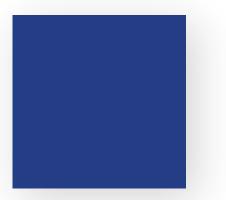
Bold

To prevent pain and alleviate suffering by

providing free, quality healthcare to those in need.

Color Palette

Primary



HEX 223C86 R37 G62 B133 C100 M90 Y16 K3



HEX CF2031 R207 G32 B49 C12 M100 Y89 K3

Secondary



R52 G52 B51 C69 M63 Y62 K58

HEX 000000 R0 G0 B0 C75 M68 Y67 K90 CO MO YO KO

HEX FFFFFF R255 G255 B255 HEX 999999 R153 G153 B153 C43 M35 Y35 K1

HEX D2D2D2 R210 G210 B210 C17 M13 Y13 K0

RAM[®] Style Guide

Appropriate RAM Collateral



* T-shirt color variations are available outside of the examples above. All other color t-shirts that differ from blue, red, white, black, or gray must use either the white or black logo. All t-shirts must be approved by RAM headquarters prior to publication. Any unauthorized designs are subject to being discarded.

Unauthorized RAM Collateral

*All collateral featuring the RAM logo must be approved by RAM's Marketing Team prior to publication. Any unauthorized designs are subject to being discarded.

- Business Cards
- RAM attire (i.e. polos, khaki uniform, t-shirts, etc.)
- Banners, signs, flyers, brochures, booklets, etc.
- Wristbands or other RAM branded swag



RAM[®] Style Guide

Community Host Group Clinic Branding

All Remote Area Medical clinics must be branded as "Free Remote Area Medical[®] Clinic." CHGs may not change the clinic name. CHGs can use "Presented by" or other tag lines after approval from RAM headquarters.

For example: "CHG Name" presents Free Remote Area Medical[®] Clinic.

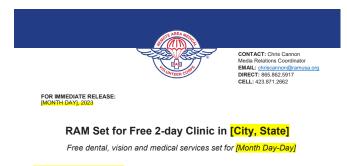
RAM development staff will provide flyers, press releases, radio scripts, and media advisories for every clinic. If CHG leaders wish to create their own marketing materials, please send a copy to RAM development staff for approval prior to publication.

If a CHG wishes to work with their local media (TV, newspaper, radio, magazine, etc,) they must consult with RAM development staff prior to doing so. This ensures messaging, branding, facts, and data are all correct and in agreement with RAM guidelines. Please send any media related documents to RAM development staff for approval prior to distribution.



Example Clinic Flyer

Example Press Release



tonth Day], 2023) – Remote Area Medical – RAM® – a major nonprofit provider of pop-up free, quality dental, vision and medical care to those in need – will hold a free, two-day clin ay]. RAM will be set up at the <u>Elocation Name</u>], located at <u>Location Full</u> Address] for two d

All RAM services are free, and no ID is required. Free dental, vision and medical services will be provide on a first-come, first-served basis. The patient parking lot will open no later than <mark>11:59 p.m. (midnight) on</mark> Friday night, [Month Day], and remain open for the duration of the clinic. Once in the parking lot, additional information regarding clinic-opening processes and next steps will be provided. **Clinic doors open at 6 a.m**

Due to time constraints, patients should be prepared to choose between DENTAL and VISION services. Medical services are offered, in addition to dental or vision services, free to every patient attending the clinic for more information, to donate or to voluneer, please visit <u>www.ramusa.org</u> or call 865-579-1530. Patients may also visit the Facebook Event for this clinic at [link].

Services available at the free RAM clinic include dental cleanings, dental fillings, dental extractions, dental Xrays, eye exams, eye health exams, eyeglass prescriptions, eyeglasses made on-site, women's health exams and general medical exams, INSERT OTHER SERVICES

In some situations outside of RAM's control, such as inclement weather, volunteer cancellations or other circumstances, the parking lot may open earlier or a smaller number of patients may be served. RAM encourages everyone who would like services, especially dental services, to arrive as early as possible. Clinic closing time may vary based on each service area's daily capacity. For more information, please see <u>RAM's</u>

Additional Information

Ititional Information: About Remote Area Medical: RAM is a major nonprofit organization that operates pop-up clinics delivering free, quality dental, vision and medical services to individuals in need who do not have access to, or cannot afford, a doctor. Founded in 1985, RAM has treated more than 910.000 individuals with S189,5 million worth of free healthcare and veterinary services. Since its foundation, more than 196,000 volunteres – comprised of licensed dental, vision medical and veterinary professionals, as well as general support staff – have supported RAM's mission.

Social Media Policy

RAM promotes all public clinics through established Remote Area Medical media sources, including the RAM website, RAM Facebook, RAM Twitter, etc., with information specific to each clinic.

Please do not take the liberty of making social media accounts or pages for your event. Doing so dilutes RAM's internet presence and causes confusion for patients researching RAM clinics for help. An event will be created on the official RAM Facebook page prior to the event.

PERSONAL SOCIAL MEDIA GUIDELINES

Do:

- Post photos of volunteers in action.
- Post photos in front of RAM trucks and planes.
- Post photos with RAM staff.
- Use captions that encourage compassion and humanitarianism.
- Post content which highlights the importance and fun of volunteering.
- Post content which uplifts followers and inspires them to contribute to our cause.

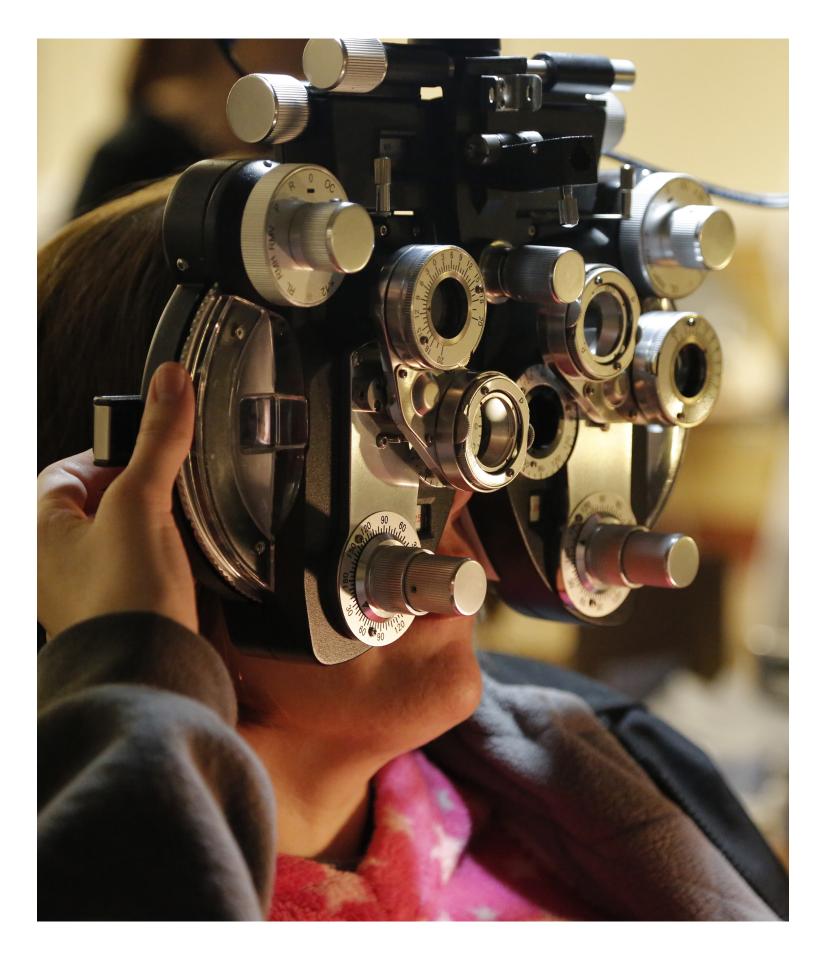
Do not:

*RAM avoids political and religious ties so as not to limit our service capacity nor the scope of our supporter base. We're here to prevent pain and alleviate suffering. Each of us has our own motivation for serving patients, and we should not let our personal beliefs affect the outcome of our services.

OTHER MARKETING/ BRANDING NEEDS

Please contact RAM Marketing Team for additional marketing or branding needs at **communications@ramusa.org** or by calling 865-579-1530.

 Post photos of patients on your personal page. This is a HIPAA violation. • *Post content which might seem to align RAM with political agenda. Ex: Look at this RAM clinic. This is why we need universal health care. *Post content which might seem to align RAM with religious positions. Ex: Look at this RAM clinic. These volunteers are the definition of Hinduism.





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Never Forget the Mission

- Stan Brock **RAM Founder**